

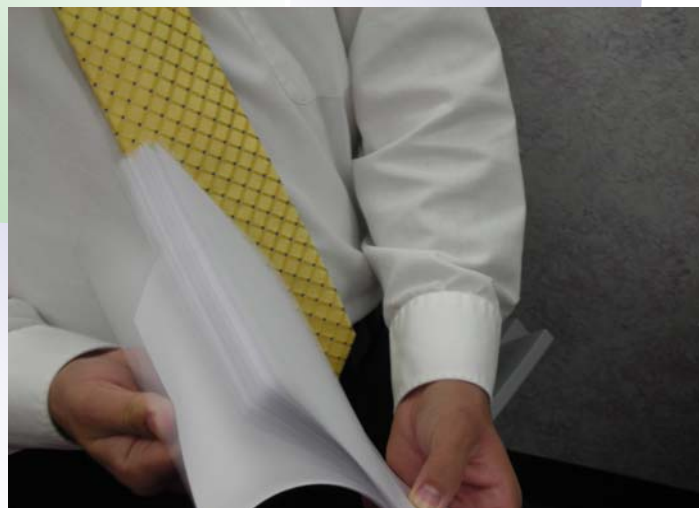
# My Duplo is jamming what should I do?

If you are experiencing slight jamming issues here are a few helpful tips to resolve you minor issue.



## Tip #1

- Immediately press the yellow-jam ejection button after the Duplo indicates jam. Then press the “print” button to resume with your job.



## Tip #2

- Take paper out of paper feed tray and fan it.



## Tip #3

- Adjust paper weight lever according to your paper thickness.
- Ex: Cardstock adjust weight lever to the top (“Heavy”).
- 20lb Bond paper adjust weight lever to the in middle (“Standard”).
- Newsprint paper adjust weight lever to the bottom (“Light”).



## Tip# 4

- With a damp rag clean the feed tires by manually rotating the wheels with your thumb, while wiping the dust off between feed tires .

For any additional helpful tips or questions, please contact us at 888-463-8756